



UPS
647B Summer St. Boston, MA. 02210



UPS

July 18, 2004

Dear Sir or Madam:

It is my pleasure to be typing this letter of recommendation for Patriot Printworks.

I have conducted business with Patriot Printworks for the past six years. During this time UPS has received benchmark quality and delivery reliability from Joe Ferraro. We continue to do repeat business with this vendor due to the quality of his merchandise, printing, embroidery and the personal sales contact Patriot Printworks devotes to us as a customer.

In any business, there are times where you need vendors to react to your needs. Patriot Printworks and Joe Ferraro have not only come through for us as a customer, but have gone the additional steps to assist.

I would highly recommend Patriot Printworks as a vendor and partner in any business.

Sincerely,

Bryan K. Graham,
UPS
South Boston Business Manager

