



EMC Corporation

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November 22, 2005

Mr. Joe Ferraro
Patriot Print Works
P.O. Box 1263
Melrose, MA 02176

Dear Mr. Ferraro:

I have 15 years of experience working with printers and specialty item vendors for various financial and software companies. In that time I have never been as pleased as I am with the work done by Patriot Print Works for the EMC Corporation.

I have never seen anyone with such an intense work ethic as you and your staff. Not only do you strive to get the best quality items for each event that I have requested (be it as small as custom magnets), but you meet our short deadlines and deliver many times with less than 1 week notice. I am confident that when I place an order with Patriot Print Works I am getting the best price available as well as the finest quality customization on the market.

The job you have just completed of the 250 golf shirts and the custom golf balls were the best I have ever seen. Not only did I notice this, but the sales staff and our Senior Vice President were very impressed with the quality and told me that you did an "exceptional" job.

I want to thank you for all of your great work that you have provided to me over the past two years that we have done business together, and I cannot wait for the next opportunity for you to outdo yourself again.

Thank you and I wish you much success with all of your endeavors.

Sincerely,

Lisa Henneberry
HR Coordinator
EMC Corporation